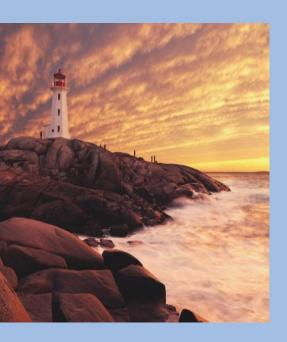


West Virginia Lung Cancer Project: Lessons Learned from the Field

Shonta Chambers, MSW ACS Lung Cancer Roundtable December 11, 2018



PAF professionals directly intervene on behalf of more than tens of thousands of patients annually, enabling them to access prescribed healthcare services and medications, overcome insurance barriers, locate resources to support cost-of-living expenses while in treatment, evaluate and maintain health insurance coverage and better manage, or reduce, the out-ofpocket medical debt associated with an illness.



OUR MISSION

Patient Advocate Foundation is a national 501(c)(3) organization that seeks to safeguard patients through effective mediation assuring access to care, maintenance of employment and preservation of their financial stability relative to their diagnosis of chronic, life threatening or debilitating diseases.



WV Lung Cancer CareLine

OPERATED BY PATIENT ADVOCATE FOUNDATION AS PART OF THE WV LUNG CANCER PROJECT





PAF WV Lung Cancer Project Advisory Team: The Avengers



- WVU Cancer Institute- Lead Partner
- Aetna Better Health (Medicaid Managed care provider)
- American Cancer Society
- Mountains of Hope Cancer Coalition
- West Virginia Comprehensive Cancer Control Program
- West Virginia Hospital Association*
- West Virginia Tobacco Use Prevention Program*

^{*}decreased funding for WV Tobacco Use Prevention Funding resulting in the elimination of the two staff positions represented on the WV Lung Cancer Advisory Council



Our Approach



Goals:

- Increased lung cancer screening among eligible Medicaid Managed Care beneficiaries
- · Improved early diagnosis of lung cancer among low-income and limited resources individuals
- Increased access and adherence to lung cancer treatment
- Decreased lung cancer mortality

Intervention:

- To navigate Medicaid Managed Care Beneficiaries to lung cancer screenings, and where appropriate, lung cancer diagnosis.
- To establish a case management platform designed to support providers and patients with lung cancer.
- Link Medicaid Managed Care Beneficiaries with a confirmed diagnosis of lung cancer to comprehensive case management support to assist with overcoming logistical and financial barriers to treatment.

The Five P's

- Patients-Those at risk for lung cancer and those currently in treatment.
- Payers'-Medicaid Managed Care Organizations (Aetna Better Health, Unicare, The Health Plan)
- Providers-Primary Care and LDCT Scan Screening Facilities
- Policy-What infrastructure needs to be in place to support lung cancer early detection, tobacco cessation, etc.?
- Public-General awareness about lung cancer screening for those who meet the guidelines

Innovation

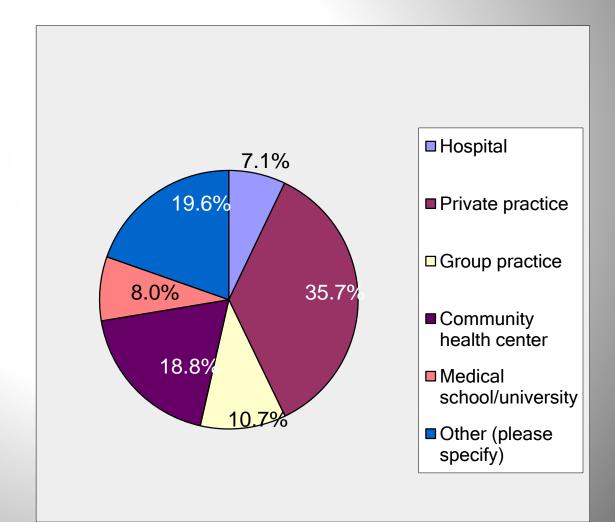


- The West Virginia Lung Cancer Project was designed to serve as a model to highlight the importance of addressing non-clinical access to care barriers (i.e. transportation, cost of living expenses, time off work restrictions, etc. and the need to address these barriers so that individuals at risk for lung cancer could take advantage of lung cancer screening those diagnosed with lung cancer could fully adhere to lung cancer treatment.
- Secondly, the program identified the potential benefit of proactive engagement with eligible Medicaid Managed Care beneficiaries to get them into screening sooner with the overall goal of improving early detection.

Provider Survey Results

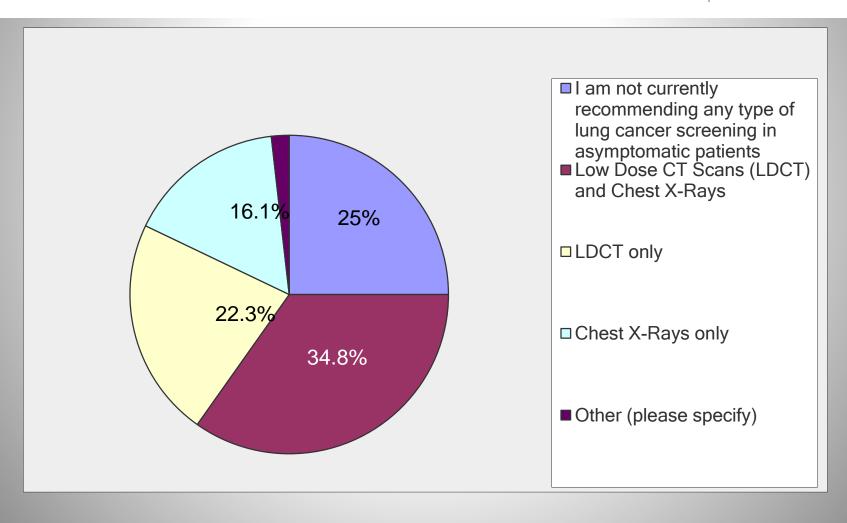


- 633 providers surveyed
- 114 returned
- 18% return rate



Current Lung Cancer Screening Referrals

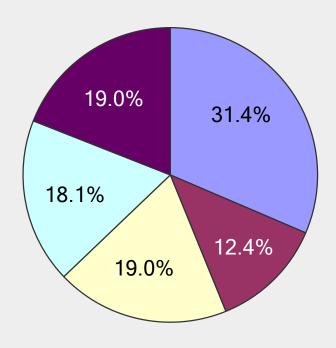




Shared Decision Process



How often do you discuss the risks and benefits of LDCT with patients you recommend for screening?

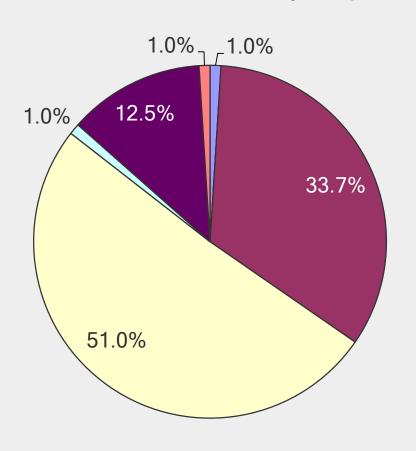




Shared Decision Process



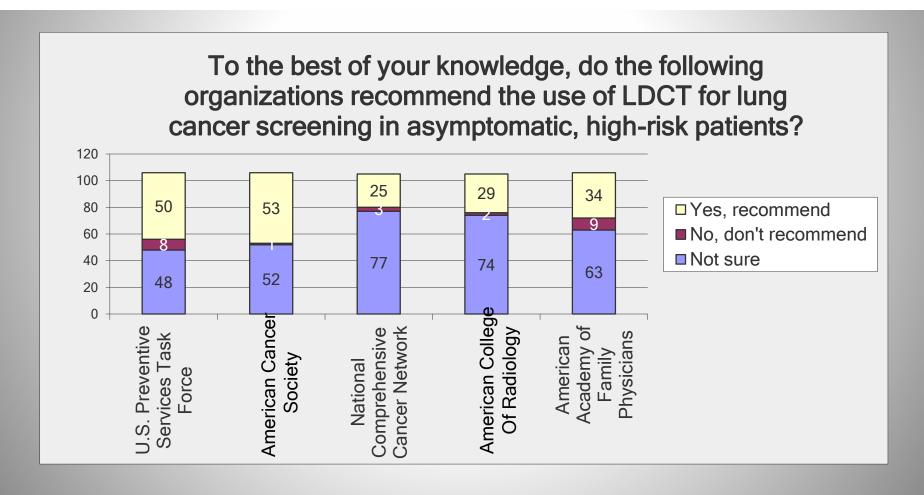
Which best describes your practice style concerning LDCT?



- Recommend screening to patients without discussion of risks and benefits
- Discuss risks and benefits, then recommend screening
- □ Discuss risks and benefits, then let patient decide to be screened
- □ Discuss risks and benefits, then recommend against screening
- Do not discuss risks and benefits or recommend screening
- Recommend against screening

Provider Knowledge

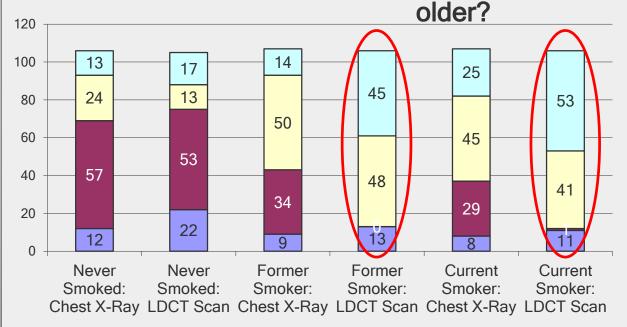




Provider Beliefs



How effective do you believe the lung cancer screening tests listed below are in reducing lung cancer mortality in the following asymptomatic patients aged 55 years and

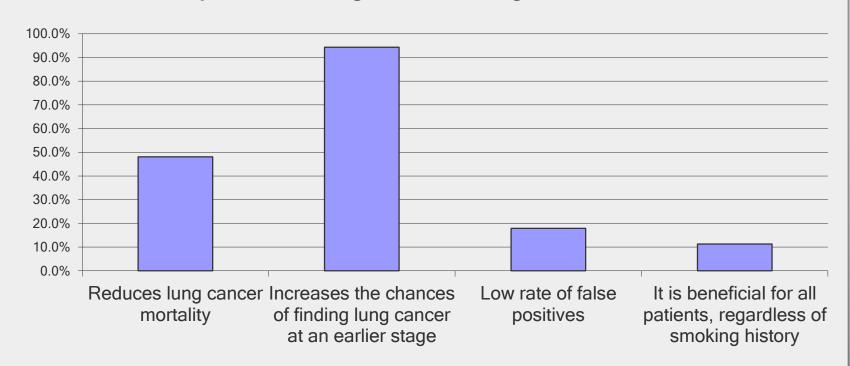


- Very Effective
- Somewhat Effective
- Not Effective
- Don't Know

Perceived Benefits

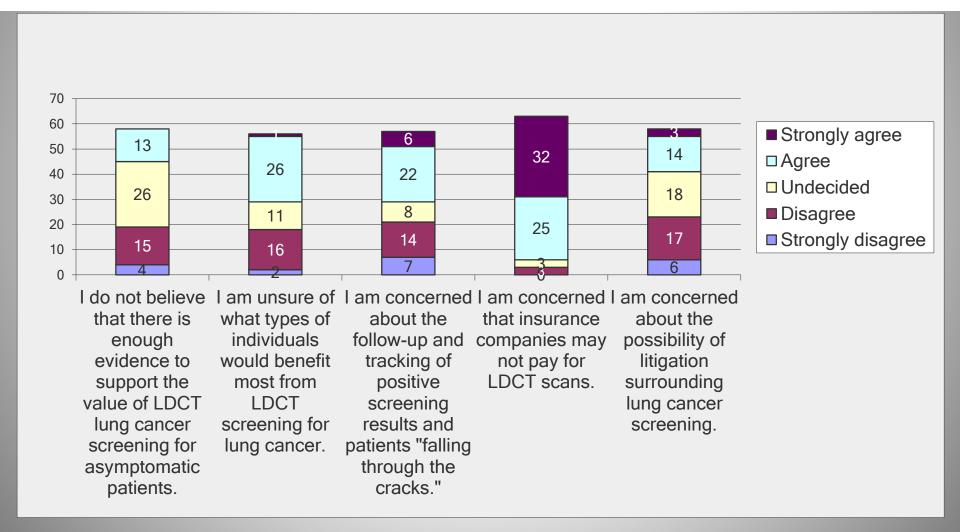


What do you consider to be the benefits of LDCT for patients at high risk for lung cancer?



Provider reasons and degree of feeling for not recommending LDCT

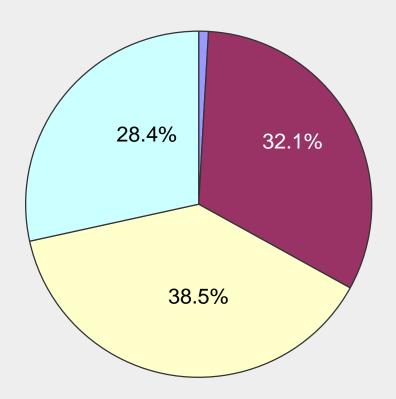




Provider Perception



How important do you think screening high-risk populations for lung cancer is in West Virginia?

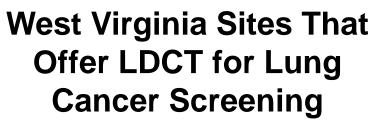


- Not important at all
- Somewhat important
- □ Very important
- □ Extremely important

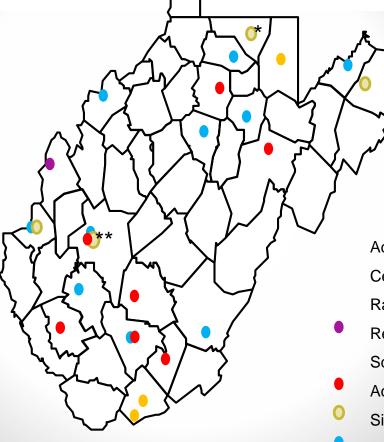
Efforts to Expand Knowledge and Access



- Launched Provider Medical Detail Program
- Launched Online Lung Cancer CME Webinar
- Develop and Launched Public Education Campaign that included Patient Friendly Videos and Community Outreach Events
 - Duke Jordan- https://youtu.be/jCCwPVZU_9M
- Worked with local screening facilities to become accredited and registered.
- Initiated Certificate of Need process for the approval of a mobile lung cancer screening unit.







^{*} Three sites are located in Monongalia County, two under WVU Medicine and one under Mon General.

Accredited Lung Cancer Screening
Center by American College of

Radiology (ACR)

Registered on the ACR Lung Cancer
Screening Registry

- Accredited and registered
- Site offers LDCT but is not accredited
- or registered
- Possible future site/under consideration

^{**} Eight sites are located in Kanawha County, three under Thomas Health, three under CAMC, one under Saint Francis Hospital, and one at Pulmonary Associates of Charleston.

Sustainability



- Lung Cancer identified as an area of focused in revised WV State Cancer Plan (released 2016)
- Partnership with Medicaid Managed Care Organizations
 - Incorporation of Pro-active Lung Cancer Pre-assessment incorporated into standard operating procedures for eligible beneficiaries
- Integration into Patient Advocate Foundation's Case Management Platform
- 2018 West Virginia Lung Cancer Summit





A COLLABORATIVE EVENT FROM THE FOLLOWING





Thank you.....



Bristol-Myers Squibb Foundation, this initial pilot has allowed us to initiate some very important conversations and activities across West Virginia to address lung cancer. These conversations are taking place with various entities and bringing groups together to identify tangible solutions. We have learned a lot through the process and found ways to turn our challenges into opportunities to improve access to low dose CT screening and to address provider knowledge. Our partners remain steadfast in our pursuit to decrease lung cancer mortality across the state.

Questions



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EVP Health Equity Initiatives and Community Engagement

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